

Flow chart for making a complaint/comment

I have a complaint/comment



Member of staff (verbally) or Complaint/comments box (written)



Preschool leaders

LeAnn McKeown (AM) / Sarah Rainey (PM)

Verbally – meeting/phone 02879659229

Writing – email info@taylorstown.plus.com



Committee Chairperson

Sarah Scullin

Verbally – to request a meeting 07927656061

Writing – email slf1186@yahoo.com



Early Years Team

Social worker

Verbally – 02825635110

Writing – Rapheal House, 11b Fenaghy Road, Galgorm, BT42
1HW



If you are still concerned you can contact the NI Public Services
Ombudsman

[Tel:- 0800343424](tel:0800343424)

Or

At anytime you can talk to the PSNI Central Referral Unit

[Tel:- 02890259299](tel:02890259299)